

# Aldermartin Baines & Cuthbert



## About Aldermartin Baines & Cuthbert

Known on the High street as **ABC Real Estate** the company was registered in 2002 and covers mainly London and the South East. With offices across central London they provide property sales and letting services to the residential market. In addition, the company has a property management arm which cover the shared areas in block of flats. This service means that they cover services such as cleaning, maintenance and gardening to properties across the country. One of these properties is Grantham Apartments in Kingswood, Bristol which is where they work with **Express Property Services**.

## Our service: Grantham Apartments, Bristol

**Express Property Services** have provided maintenance services at Grantham Apartments for a number of years. We began working with **ABC** when they became responsible for providing cleaning services at the property in 2016. Having won the tender, we held several meetings with **ABC** onsite to discuss improving the condition of the communal areas for the tenants and have since actioned many of these issues since.

For example, they have had problems with fly tipping in the rear bin store area so as part of our cleaning contract we have been tasked with keeping this area clean and tidy. This seems to be deterring any potential fly tippers

We have only been working with **ABC** for eighteen month, but form our point of view we have already built up an excellent working relationship

## What does the client say?

We spoke to Tim Hawkins, Senior Property Manager at **ABC** to get some feedback on his work with Express Property Services. Tim was very short and to the point with his answers but was clearly happy to recommend **Express Property Services** to other companies:

### • How did you start working with Express Property Services?

The relationship was already set up when I took on responsibility for Grantham Apartments

### • What do you particularly like about their service?

The service Express provide is fast, efficient, friendly and reasonably priced.

### • How are they different to the competition?

I found them to be more responsive and efficient. I also like the fact that they know their stuff so can find the right solution when required.

### • Would you be happy to recommend Express to your clients and suppliers?

Absolutely yes, I will have no problem with that though most of our client base is in London and the South East.



**express**  
🔧 🔑 🛡️ 🏠  
Expert Property  
Maintenance Services