

# EPS LTD Case Study



## About the Soil Association

Established in 1946, The Soil Association is the charity that joins forces with nature for a better future -

A world with good health, in balance with nature, and a safe climate.

Working with everyone to transform the way we eat, farm and care for our natural world, they build real solutions from the ground up.

Be a force for nature with the Soil Association. Find out more: [www.soilassociation.org/](http://www.soilassociation.org/)

The Soil Associations head office is located in the centre of Bristol, which is where they work with EPS.



## How do we work with the Soil Association?

EPS have worked with the Soil Association for the last 4 years.

We work closely with Matt and the team at Soil to help maintain the fabric of their building.

Over the last 4 years the scope of works we have completed at the Soil Association have ranged from reactive repairs including leaking sinks, seized locks all the way through to clearing blocked toilets.

As well as reactive repairs, we have also completed many planned projects including redecorating areas, installing bike sheds, retiling bathrooms, laying new carpets & vinyl and fire door compliance works.



## We caught up with Matt Baker, facilities coordinator at The Soil Association Bristol to get some feedback on his work with EPS:

### How did you start working with EPS?

The relationship with EPS was already established, with them providing reactive and project works on a TFM contract I managed throughout the southwest.

From there, they became one of my 'go to' contractors who now carry out a variety of works at the Soil Associations head office in Bristol.

### What do you particularly like about their service?

As an environmental charity, we always try to use local companies to reduce our carbon footprint and support the local economy. EPS consistently deliver, whether that be an emergency callout, projects to general queries. I know that when I give them a call, they will go above and beyond in trying to resolve whatever issue has arisen.

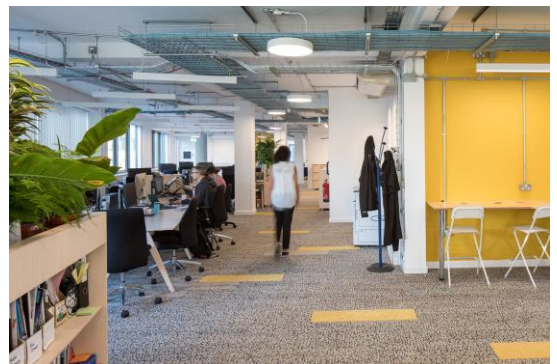
### How are they different to the competition?

As a family run business, EPS offer a more personal experience and Greg is always to hand if I need assistance.

Their engineers are highly experienced, with Adam and Ryan being particularly brilliant when it comes to fixing those challenging breakdowns and going the extra mile.

### Would you recommend EPS to your clients and suppliers?

I would highly recommend EPS Ltd.



Domestic  
Commercial  
Reactive  
Planned  
Property Maintenance

